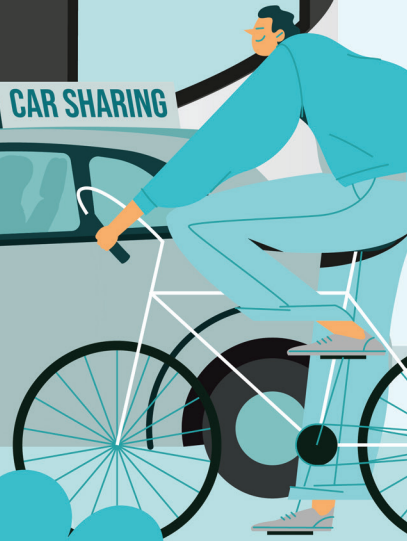
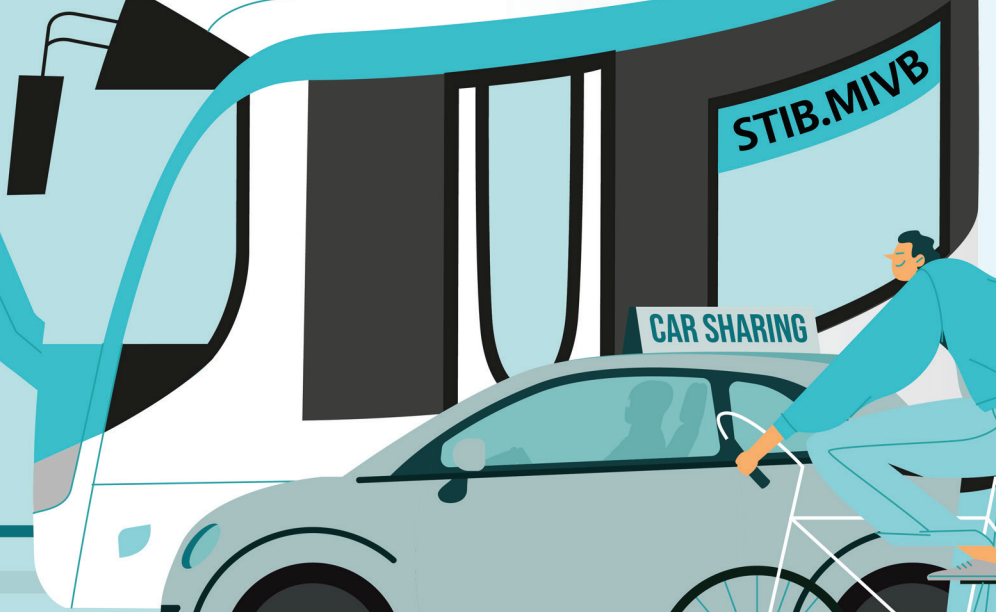
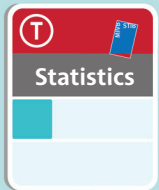


STATISTICS

2025



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Statistics

1

General indicators

2

Human resources indicators

3

Environmental indicators

4

Network & rolling stock

5

Infrastructures

6

Legal service & litigation

GENERAL INDICATORS



Distribution of the network by method of transport (in millions of trips)

	2025	2024
TOTAL	396.1	401.9
Metro.....	140.1	138.3
Tram.....	132.4	141.3
Bus.....	123.5	122.1
TaxiBus.....	0.2	0.2

Actual kilometres covered, in customer service (in km-convoyed)

	2025	2024
TOTAL	51,345,721	52,808,888
Metro.....	5,870,249	5,933,421
Tram.....	14,837,770	15,350,413
Bus (including night bus).....	29,230,136	30,080,935
TaxiBus.....	1,407,566	1,444,118





Income from passengers traffic (in €)	2025	2024
TOTAL	252,769,407.80	237,389,432.87
Direct income from the traffic	240,557,624.86	226,208,300.80
Tickets	22,705,806.43	23,208,344.32
Passes	35,955,352.84	39,196,885.48
EMV	32,936,774.07	25,570,406.66
School season tickets	2,091,059.92	2,068,796.27
General season tickets	138,300,830.27	126,586,922.90
Discount on sales	-64,831.16	-113,042.73
TaxiBus	438,475.66	421,976.88
Other (1-day tickets)	4,629,855.85	5,104,777.86
Right of use	2,755,350.61	3,387,189.22
Events	753,154.63	701,700.94
Shuttle	55,795.75	74,343.00
Indirect income from the traffic	12,211,782.94	11,181,132.07
Endowments for preferential rates	12,211,782.94	11,181,132.07
Net income from traffic/trip	0.64	0.59
Operational cost/trip	2.39	2.38
SALES REVENUES		
Advertising	8,942,818	7,822,482
Rental	9,052,011	8,507,196



Number of tickets sold	2025	2024
Number of tickets loaded on the MOBIB card or Digital Ticket	2,800,000	3,100,000
Number of tickets payed by EMV	14,516,000	12,501,000
Number of season tickets loaded on the MOBIB card	2,000,000	2,000,000
Number of school season tickets issued	174,576	173,897
Number of school Brupass passes issued	14,040	13,074
Number of season ticket 18-24 Brussels resident	68,761	66,463

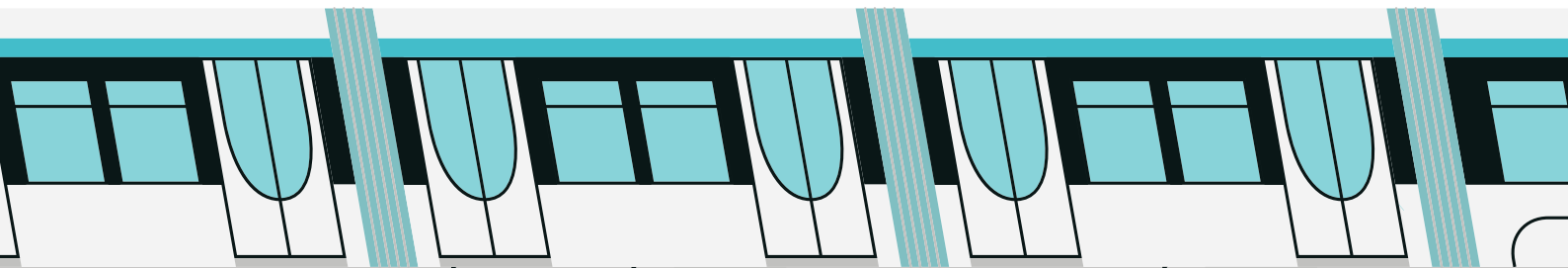
Places-kilometres in passengers service* (in millions)	2025	2024
TOTAL	9,399.5	9,517.6
Metro	4,261.9	4,292.4
Tram	2,793.7	2,815.5
Bus (including night bus)	2,329.8	2,395.2
TaxiBus	14.1	14.4

*Calculation method revised from the 2025 annual report, including results from 2024





Target trip speed in winter service (in km/h)	2025	2024
WEEKLY AVERAGE		
Metro	27.9	27.9
Tram	16.6	16.2
Bus (without Noctis)	15.4	15.8
DAILY VARIATIONS FROM MONDAY TO FRIDAY		
Metro		
• Peak hours	26.8	26.8
• Off-peak hours	27.3	27.3
• Evening	29.2	29.2
Tram		
• Peak hours	15.9	15.4
• Off-peak hours	16.3	15.9
• Evening	17.9	17.5
Bus		
• Peak hours	13.9	14.1
• Off-peak hours	14.9	15.2
• Evening	18.5	18.8



	2025	2024
% Certified services		
% "NF SERVICE" CERTIFIED SERVICES	100	100
% OF ISO CERTIFIED SERVICES		
ISO 9001*	87	86
ISO 14001	100	100

*Calculated on the basis of FTE present in the certified departments

Accessibility	2025	2024
PERCENTAGE OF VEHICLES ADAPTED FOR PRM		
Metro, low floor vehicles	100	100
Tram, low floor vehicles	76.0	71.5
Bus (except for TaxiBus), equipped with a ramp	100	100
NUMBER OF ACCESSIBUS LINES	63 (100%)	63 (100%)
NUMBER OF ACCESSITRAM LINES	17 (89%)	17 (89%)
NUMBER OF STATIONS WITH PRM ACCESSIBLE PLATFORMS	57 (82.6%)	55 (79.7%)
SPECIFIC SERVICES		
Number of assistances in metro stations	1,050	1,550
Number of TaxiBus trips	202,091	207,561
Number of tickets for persons with a visual impairment	1,737	1,962
Number of "Free guide" tickets	2,064	1,682

Rate of availability of the escalators and lifts (in %)*	2025	2024
Lifts	97.61	98.27
Escalators	95.64	94.43

*According to the definition "percentage travellers having received a conform service"



Fight against fare-dodging	2025	2024
Number of passengers checked	1,978,755	1,722,896
Number of PV	121,876	110,772
Rate of visible fare dodging	6.16%	6.43%
Amount of surcharges received (in €)	7,031,528.39	6,660,487.00

Report of vehicles parked in breach of the law	2025	2024
Official report written	4,953	4,480
Removal of the vehicles in breach of the law	80	59

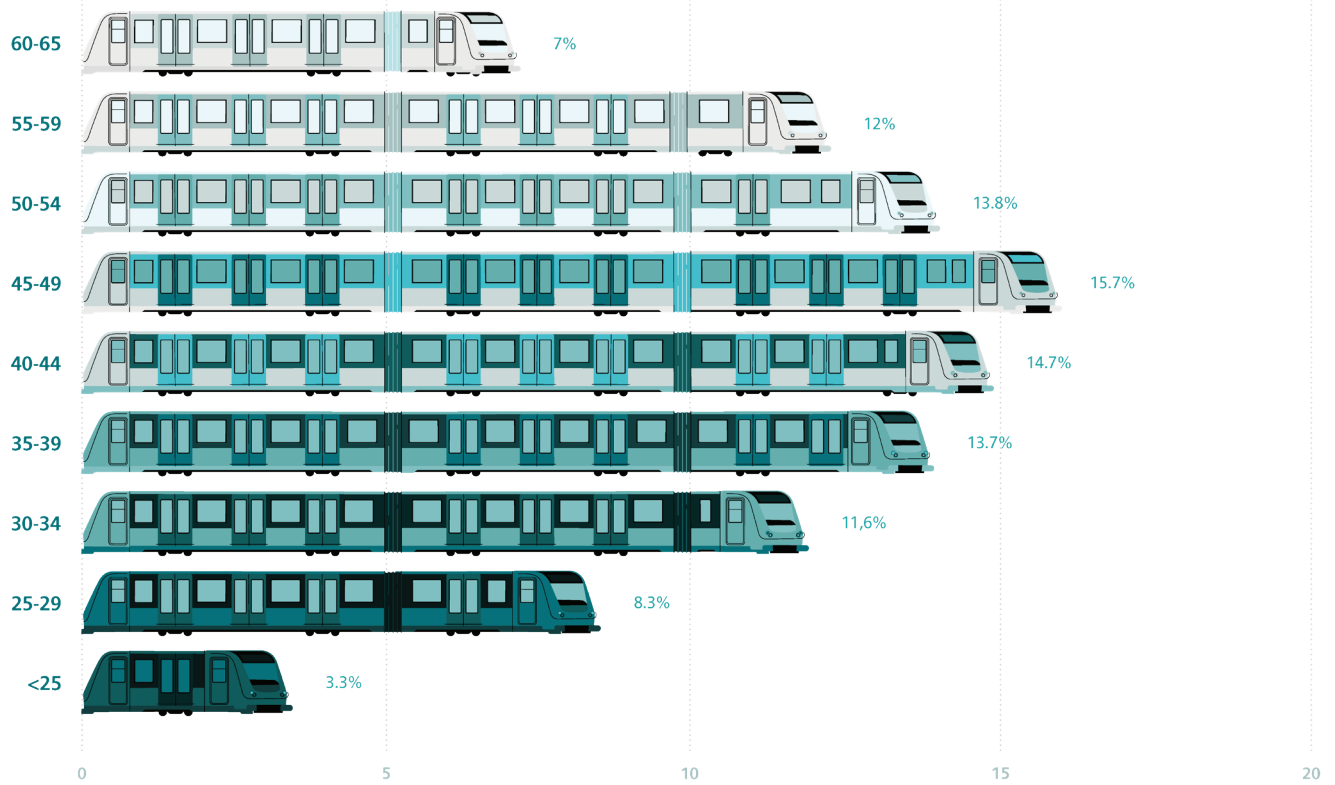


HUMAN RESOURCES INDICATORS

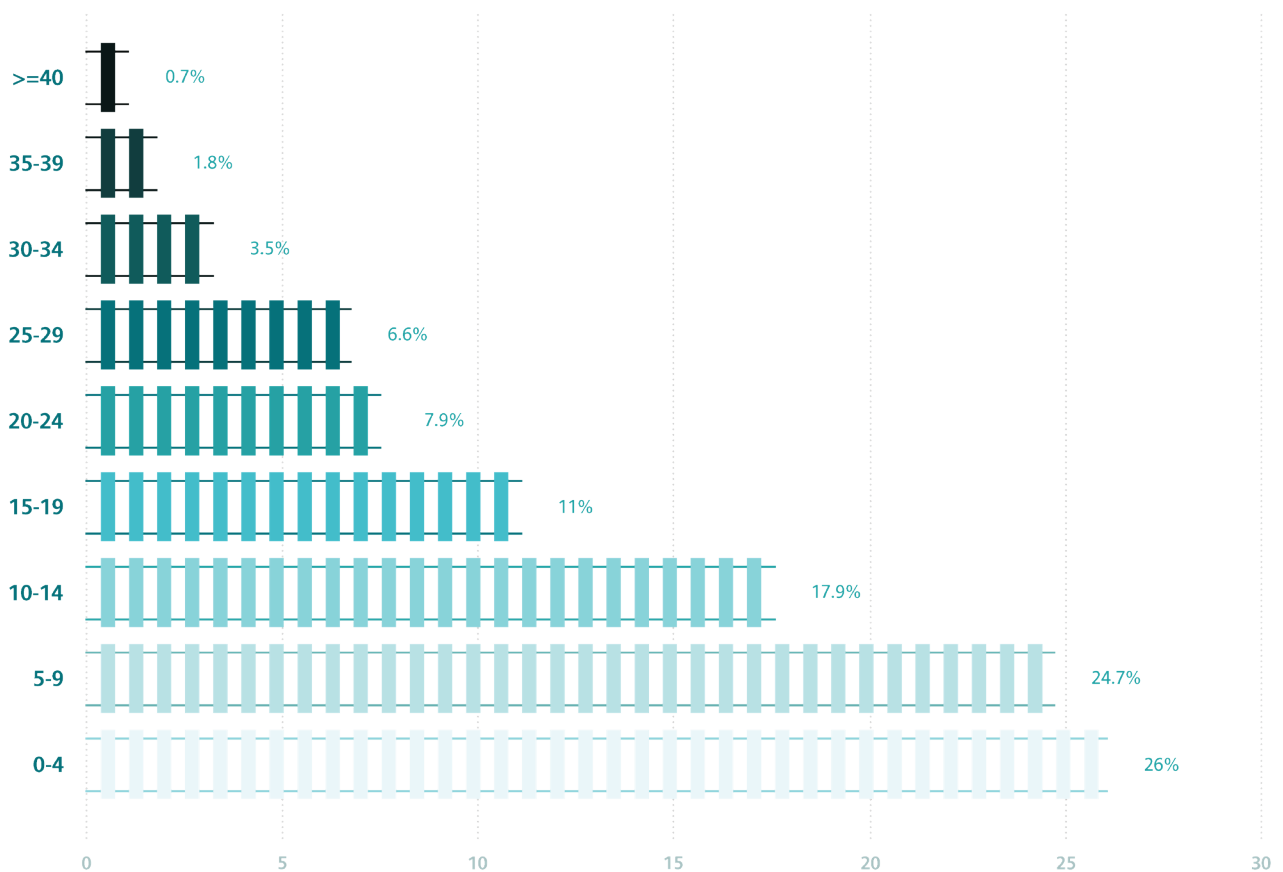
Total staff	2025	2024
TOTAL	10,579	10,550
• of which staff working within the company.....	9,893	9,709
• of which staff working on secondment.....	186	191
• of which inactive staff.....	686	650
FULL-TIME EQUIVALENTS (FTE)	10,269.39	10,273.87
% OF WOMEN IN THE COMPANY	10.67	10.91
NUMBER OF NATIONALITIES IN THE COMPANY	57	56
Variation of the staff members	2025	2024
Hired (new employees).....	659	755
Departures.....	630	682
• of which accepted for retirement in the course of the year.....	85	108
Distribution of the personnel by category	2025	2024
Workers.....	7,291	7,209
Employees + technical staff.....	3,288	3,341
Training	2025	2024
Number of training hours.....	530,127	523,894
Number of people trained.....	11,022	10,418
% of training cost in the total staff-related cost.....	4.72%	4.97%



Age distribution of the personnel in 2025



Distribution of the personnel by seniority in 2025

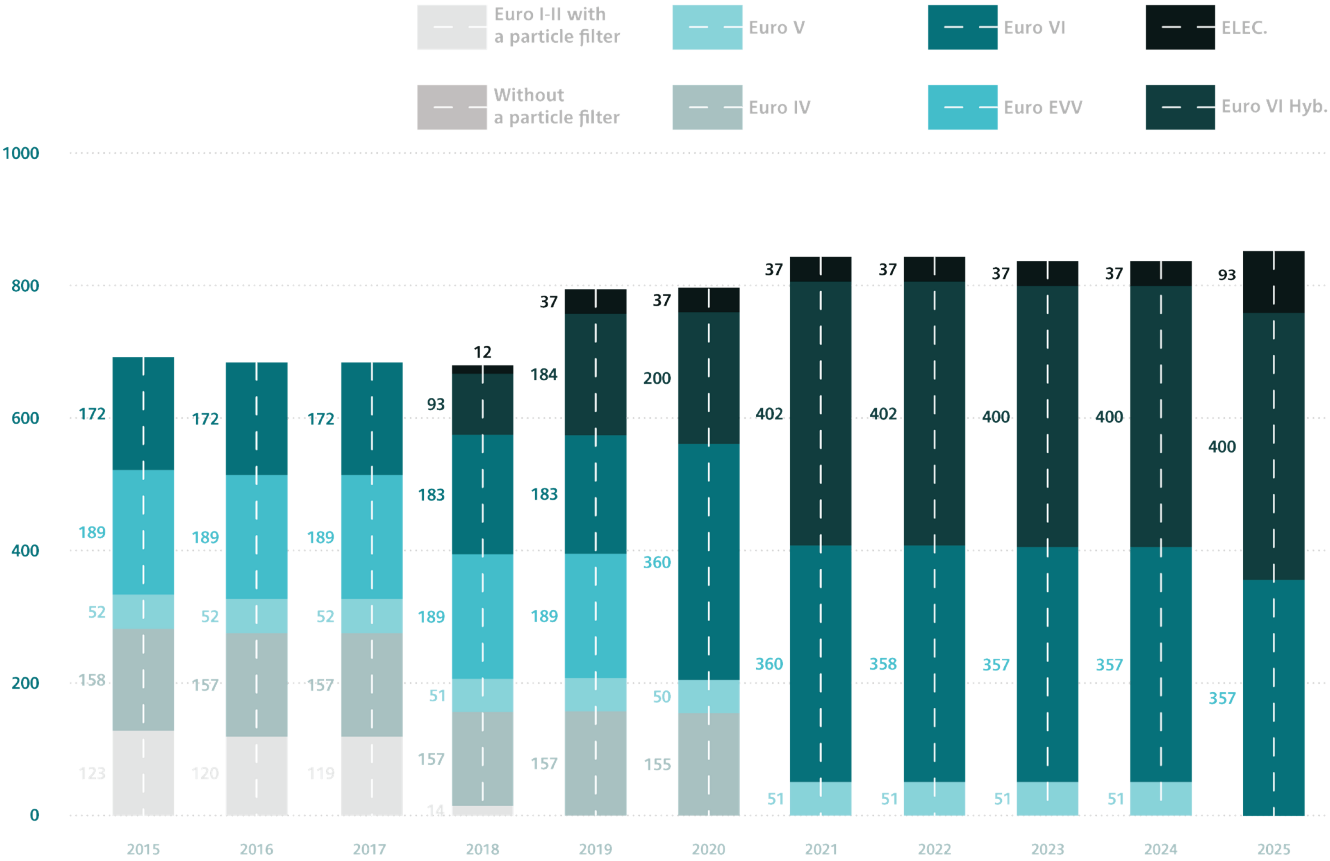


ENVIRONMENTAL INDICATORS



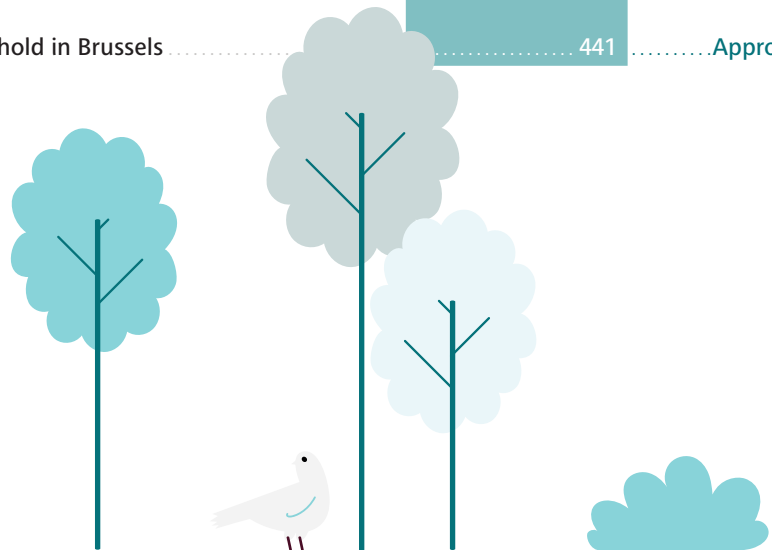
Air	2025	2024
% of buses with thermal engines equipped with particle filters	100	100
Number of trams and metrocars (electrical traction)		
• Tram	409	410
• Metro	547	493
Number of buses with thermal engines equipped with particle filters	769	820

Evolution chart of emission standards





Noise	2025	2024
Handling of nuisances related to tramway		
• Tracks ground (km)	47.98	76.02
• Tracks treated with anti-vibration systems (km)	6.91	4.05
• Tracks treated with rubber surface systems (km)	13.03	15.54
Water		
2025		
Water consumption (m ³)	136,000	120,628
Waste		
2025		
% of sites involved in selective sorting	100	100
Energy		
2025		
HV-energy consumption (in kWh)	240,697,489	241,906,079
% renewable energy	100	100
Solar panels		
2025		
Number of sites equipped with solar panels	5	5
Number of solar panels	5,478	5,478
Number of m ²	9,383	9,383
Power (kWp)	1,789	1,789
Average consumption equivalent of a household in Brussels	441	Approx. 400

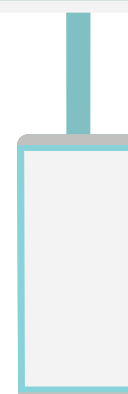
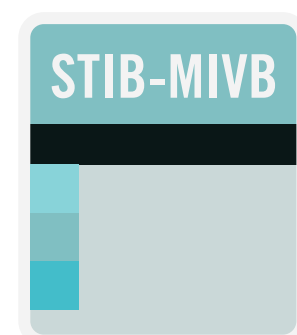


NETWORK & ROLLING STOCK

Axis lengths (in km)	2025	2024
Total length of the metro axis (including the end points)	39.778	39.778
Total length of the tram axis	151.943	151.797
<ul style="list-style-type: none"> of which length of the tram axis in tunnels (including access ramps in operation) 	13.001	13.001
<ul style="list-style-type: none"> of which length of the tram axis on the level 	43.582	43.062
<ul style="list-style-type: none"> of which length of the tram axis in dedicated lanes (including tunnels) 	95.361	95.734
Total length of the bus axis (excluding Noctis)	371.50	373.04
Total length of Noctis network	89.93	90.50

Stops	2025	2024
Metro stations	69	69
Total number of stops	2,188	2,223
Number of surface stops with shelter	1,544	1,545

Average distance between stops (in meters)	2025	2024
Bus	424	424
Trams excluding premetro	425	418
Metro and premetro	590	590
Network average	438	436





Naming of the lines		2025	2024
METRO			
1	Gare de l'Ouest · Stockel	12.5	12.5
2	Simonis · Elisabeth	10.3	10.3
5	Erasme · Herrmann-Debroux	17.3	17.3
6	Roi Baudouin · Elisabeth	15.5	15.5
TRAM			
4	Gare du Nord · Stalle (P)	9.7	9.7
7	Heysel · Vanderkindere	16.1	16.1
8	Louise · Roodebeek	13.8	13.8
9	Roi Baudouin · Groot-Bijgaarden	9.8	9.8
10	Hôpital Militaire · Churchill	14.9	14.9
18	Albert · Van Haelen	5.1	5.1
19	De Wand · Simonis	5.0	5.0
25	Rogier · Boondael Gare	11.4	11.4
35	Esplanade · Schaerbeek Gare	4.9	8.1
39	Ban-Eik · Montgomery	8.8	8.8
44	Montgomery · Tervuren Station	9.4	9.4
51	Stade · Gare du Midi	8.2	8.2
55	Da Vinci · Rogier	5.9	5.9
62	Eurocontrol · Heysel	12.7	12.7
81	Marius Renard · Montgomery	12.1	12.1
82	Gare de Berchem · Drogenbos	13.4	13.4
92	Schaerbeek Gare · Fort-Jaco	12.6	12.6
93	Stade · Legrand	11.4	11.4
97	Louise · Dieweg	9.6	9.6

Naming of the lines (continued)		2025	2024
BUS			
12	Brussels Airport · Trône (1)	13.6	13.6
13	Étang Noirs · UZ-VUB	7.9	7.9
14	UZ-VUB · Gare du Nord	6.1	6.1
17	Beaulieu · Heiligenborre	5.4	5.4
20	Hunderenveld · Gare du Nord	8.0	8.0
21	Maes · Luxembourg	10.4	10.4
27	Luxembourg · Pléiades	7.0	7.0
28	Brabançonne · Konkel	6.1	6.1
29	De Brouckère · Hof ten Berg	9.2	9.2
33	Dansaert · Louise	3.1	3.1
34	Porte de Namur · Sainte-Anne (2)	6.9	6.9
36	Maelbeek · Konkel	12.3	12.3
37	Albert · Gare de Linkebeek	9.8	9.8
38	Gare Centrale · Héros	8.3	8.3
41	Héros · Transvaal	9.9	9.9
42	Viaduc E40 · Roodebeek	4.8	4.8
43	Héros · Vivier d'Oie (3)	11.0	11.0
45	Roodebeek · Saint-Vincent	6.7	6.7
46	Moortebeek · Pannenhuis	11.4	11.4
47	Vilvoorde Station · Heembeek	10.0	10.0
48	Anneessens · Decroly	8.8	8.8
49	Gare du Midi · Simonis	10.9	10.9
50	Gare du Midi · Lot Station	10.5	10.5
52	Gare Centrale · Forest (Bervoets)	4.8	4.8
53	Westland Shopping · Hôpital Militaire	14.3	14.3
54	Trône · Forest (Bervoets)	7.5	7.5
56	Maelbeek · Buda	12.0	12.0



58	Vilvoorde Station · Albert II	10.9	10.9
59	Hôpital Etterbeek-Ixelles · Bordet Station	10.1	10.1
60	Ambiorix · Uccle Calevoet	10.8	10.8
61	Gare du Nord · Montgomery	5.8	5.8
63	Gare Centrale · Cimetière de Bruxelles	6.4	6.4
64	Porte de Namur · Bordet Station	7.9	7.9
65	Gare Centrale · Machelen	13.0	13.0
66	Gare Centrale · Péage	8.2	8.2
69	Schaerbeek Gare · Jules Bordet (4)	4.1	4.1
71	De Brouckère · Delta	7.7	7.7
72	ULB · ADEPS (5)	5.2	5.2
73	CERIA · Gare du Midi	6.1	6.1
74	Clémence Everard · Uccle-Stalle	9.9	9.9
75	Héros · Bon Air	11.5	11.5
76	Kraainem · Oppem (6)	5.0	5.0
77	Kraainem · Hippodrome (4)	4.4	4.4
78	Humanité · Gare du Midi	4.6	4.6
79	Kraainem · Maelbeek	8.0	8.0
80	Porte de Namur · Haren	13.5	13.5
83	Gare de Berchem · Val Maria	13.1	13.1
86	Machtens · Bockstael	7.5	7.5
87	Simonis · Beekkant	10.7	10.7
88	De Brouckère · UZ-VUB	11.6	11.6
89	Westland Shopping · Gare Centrale	8.3	8.3
95	Grand-Place · Wiener	9.5	9.5

(1) Express line, not serving all the stops

(2) Only operated between Porte de Namur and Auderghem-Shopping (extended to Rond-point du Souverain) after 8 PM

(3) Only operated between Héros and Vivier d'Oie after 8 PM

(4) Only operated during peak hours from Monday to Friday

(5) Not operated after 10 PM

(6) Not operated after 8 PM and on Sundays and public holidays

Naming of the lines (continued)	2025	2024
NOCTIS NETWORK (1)		
N04 Gare Centrale · Cimetière de Bruxelles	9.0	9.0
N05 Gare Centrale · Kraainem	10.4	10.4
N06 Gare Centrale · Musée du Tram	9.7	10.1
N08 Gare Centrale · Wiener	10.7	10.7
N09 Gare Centrale · Herrmann-Debroux	11.8	11.8
N10 Gare Centrale · Fort-Jaco	10.9	10.9
N11 Gare Centrale · Homborch	13.0	13.0
N12 Gare Centrale · Stalle (P)	9.1	9.1
N13 Gare Centrale · Westland Shopping	7.2	7.2
N16 Gare Centrale · Gare de Berchem	10.0	10.0
N18 Gare Centrale · Heysel	8.5	8.5

(1) Only operated during the night from Friday to Saturday and from Saturday to Sunday



Prices (in €)	2025	2024
TICKETS		
Brupass 1 journey ticket (2) (3)	2.7	2.6
Brupass 10 journey tickets (2) (3)	18.9	18.2
School pass (1) (3)	16.8	16.0
STIB 1 journey (1) (3)	2.30*	2.20*
STIB 1 day (1) (3)	8.9	8.0*
Brupass 1 day (2) (3)	9.5	9.1
Maximum daily rate for payments by EMV credit card (i.e credit cards with NFC contactless technology or credit card technology working on an NFC smartphone or another connected device)	8.4	8.0
Brupass XL 1 journey (3) (4)	3.5	3.5
Brupass XL 10 journeys (3) (4)	24.5	24.5



BRUPASS SEASON TICKETS (2) (3)

1 month	66	65
12 months	660	650

BRUPASS XL SEASON TICKETS (3) (4)

1 month	92	91
12 months	920	910

SCHOOL SEASON TICKETS (1) (3)

Family with children at school

STIB school season 12 months 1 st purchase	12	12
STIB school season 12 months 2 nd purchase	12	12
STIB school season 12 months 3 rd purchase and following	Free	Free

SEASON TICKET 18-24 BRUSSELS RESIDENT (1) (3)

STIB 18-24 years Brussels resident 12 months 1 st purchase	12	12
STIB 18-24 years Brussels resident 12 months 2 nd purchase	12	12
STIB 18-24 years Brussels resident 12 months 3 rd purchase and following	Free	Free

STIB SEASON TICKETS (1) (3)

1 month	55	52
12 months	550	520
Season ticket STIB -12 years	Free	Free
Season ticket 65+ ("65 years and more") non Brussels resident	60	60
Season ticket 65+ ("65 years and more") Brussels resident	12	12

AIRPORT LINE (1)

STIB + Airport Line 1 month (1)	67	64
1 journey Airport2City (1)	7.90*	7.50*
10 journey tickets Airport2City (1)	52.0	49.2

BIM SEASON TICKET (1) (3)

1 month	8.1	8.1
12 months	85	85

*A supplement of € 0.50 will be added to the stated amount as the journey is loaded onto a paper ticket

(1) Valid on the entire STIB network

(2) Valid on the STIB network and on the urban Brussels networks of De Lijn, TEC and SNCB (2nd class)

(3) Except for trips from the airport

(4) Valid on the STIB network, on the urban Brussels network of the SNCB (2nd class) and on the urban and suburban network of De Lijn and TEC and on the extended area Brupass XL



Fleet of rolling stock in operation	2025	2024
TOTAL NUMBER OF VEHICLES ON THE NETWORK	1,370	1,357
Metro		
Trains U4 (composed of 4 cars)	5	5
Trains U5 (composed of 5 cars)	37	37
Trains Boa (composed of 6 cars)	21	21
Trains M7	36	27
Total	99	90
Tram		
Type 4000 articulated trams	70	70
Type 3000 articulated trams	190	172
Type 2000 articulated trams	51	51
Articulated trams with 4 bogies	57	59
Articulated trams with 3 bogies	41	58
Total	409	410
Bus		
Standard buses	279	279
Hybrid standard buses	236	236
Electric standard buses	5	5
Articulated buses	78	129
Articulated hybrid buses	164	164
Articulated electric buses	81	25
Electric midibus	7	7
TaxiBus	12	12
Total	862	857

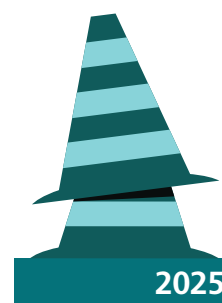


INFRASTRUCTURES

Buildings and stations	2025	2024
Tramway depot	7	7
Bus depot	5	5
Metro depot	3	3
Tramway workshop	7	7
Bus workshop	5	5
Metro workshop	3	3
Mixed workshop	3	3
Metro and premetro stations	69	69
• of which connecting stations	9	9

Electricity and signalling	2025	2024
ELECTRICAL POWER INSTALLED		
HV-distribution boxes	6	6
Transformer sub-stations	121	120
Traction sub-stations	125	120
HV CABLES IN SERVICE (in km)	575	560
LV CABLES IN SERVICE (in km)		
Tramway 700 V	267	254
Metro 900 V	111.5	111.5
METRO SIGNALLING (1)		
Electrically controlled switches	121	121
Signal boxes	82	82

(1) Delta and Demets complexes not included



Rails (in km) **2025** 2024

SIMPLE RAILS IN OPERATION (in km)

Metro

• Surface	11.624	11.624
• Tunnel	75.340	75.296
Total	86.964	86.920

Tram

• Surface	277.763	277.594
• Premetro	16.329	16.328
• Various tunnels (1)	9.763	9.673
Total	303.765	303.595

(1) Tunnels Simonis, Montgomery, Constitution, rue Couverte, De Wand-Gros Tilleul

Depots and workshops (in km)

• Tram	33.595	32.806
• Metro	23.769	23.769
• Total	57.364	56.575
Total	448.093	447.090

CONSTRUCTION

Rails (km of simple rails)	1.305	4.245
Switches	8	12
Common crossings	8	24

REPLACEMENT

Rails (km of simple rails)	12,040	12,821
Switches	15	15
Common crossings	26	26

DISMANTLING

Rails (km of simple rails)	0.152	0.000
----------------------------------	-------	-------



Aerial equipment	2025	2024
MAINTENANCE. REPLACEMENT. REPAIR		
Trolley wire replacement (in km)	3.896	7.735
Replaced suspension cables (in km)	0.367	0.090
Posts installed	208	158
Posts removed	127	98
MAINTENANCE SIGNALISATION TRAM		
Electrical switching control mechanisms		
Installed	2	8
Removed	0	2
In service	369	367
Remote controls of traffic lights and tram signalling		
Commissioned	14	10
Out of service	7	5
In service	307	293



LEGAL SERVICE & LITIGATION

Public tenders	2025	2025
Allocation of public procurement	Amount (in €)	Cases
Contracts for works	13,609,417.64	2
Contracts for deliveries	413,028,962.71	29
Contracts for services	203,566,513.15	35
Total	630,204,893.50	66
Orders	Amount (in €)	Cases
Orders for works	29,488,449.65	617
Orders for deliveries	87,230,536.92	21,653
Orders for services	217,833,252.51	3,863
Total	334,552,239.08	26,133
Traffic accidents	2025	2024
OUTSTANDING CASES	3,881	4,417
FREQUENCY RATE OF ACCIDENTS (per million places-km)		
Tram	0.40	0.52
Metro	0.02	0.03
Bus	1.05	1.18
Network average	0.40	0.46
FINANCIAL COSTS IN € (per million places-km)		
Tram	340.13	385.39
Metro	119.27	54.00
Bus	1,269.42	1,447.15
Network average	479.13	514.69



Passengers accidents and others (per million places-km)

	2025		2024	
	Travellers	Third parties	Travellers	Third parties
Tram	0.09	0.31	0.10	0.42
Metro	0.02	0.00	0.03	0.00
Bus	0.20	0.85	0.24	0.94
Network average	0.09	0.31	0.10	0.36

Incidents

	2025	2024
DISRUPTION OF SERVICES		
Tram	410	472
Bus	712	849
Metro	8	3
Aggressions staff and customers (number of new cases)	713	995
Vandalism, public disorder, unlawful posting, etc.	169	194

Insurance management (in €)

	2025	2024
TOTAL	28,399,101.41	26,135,675.76
Work accidents	12,142,653.98	9,968,328.00
All industrial and fire risks (including fire and water damage)	2,263,575.64	1,960,358.00
Civil liability "operation"		
• of which premiums insurances	2,772,003.00	2,772,003.00
• of which own insurance	5,074,399	5,748,858
Hospitalization	5,432,102.77	5,118,705.00
Others	714,367.00	567,424.00

